

Stay informed about COVID-19
We're here to support those we serve.

COVID-19: Updates for brokers and consultants

Our response to the coronavirus (COVID-19) is focused on one thing: helping you and your clients get access to the information and services you need.

We're closely monitoring emerging federal and state actions, and we're bringing the full capabilities of our organization to answer your questions, offer insights and develop strategies that will help us manage through these challenging times together.

Please review these important updates, watch for more information and let your UnitedHealthcare representative know if you have additional questions.

Special Enrollment Opportunity for fully insured Small Business, Key Accounts clients

To assist employees in accessing care, we are providing fully insured Small Business and Key Accounts clients with a *Special COVID-19 Enrollment Opportunity* to enroll employees who did not previously enroll in coverage.

The opportunity will be limited to employees who previously did not elect coverage for themselves (spouses, children) or waived coverage. The enrollment opportunity will extend from March 23 to April 3, 2020. We will provide a *"Notice of Special*

COVID-19 Enrollment Opportunity” to inform employees of this opportunity to enroll in their group health plan.

Tools and resources to communicate with employees and keep them up to date

Many employees have begun receiving email updates from us with information about COVID-19 coverage details. In addition, a customizable letter to share with employees will be made available to you and your clients very soon. This letter will highlight coverage details and direct employees to their member website for more information. We encourage employees, if they haven't already, to register on our digital sites so we can share the latest information and updates with them as quickly as possible.

All Savers expanding access to care through HealthiestYou

To ensure your customers and their employees have access to the care they need, All Savers® is offering its fully insured employers access to HealthiestYou™ until at least April 30, 2020. HealthiestYou is a health care service that offers convenient, confidential access to quality doctors 24/7, at no additional cost to the employer or its employees. Members of All Savers fully insured employers can access HealthiestYou by downloading the HealthiestYou (HY) app, visiting member.healthiestyou.com.

We encourage employees to use HealthiestYou to help answer any general questions or concerns they may have about COVID-19. Please know that a doctor cannot test or treat for COVID-19 virtually. Employers also can provide this [helpful document](#) to their employees to get started.

Contact your UnitedHealthcare representative with any questions.